

# TOP 10 CAPABILITIES

## To Evaluate When Selecting An MDR Provider

	Critical Start	Provider 1	Provider 2
<b>How Can I Get The Most Effective Managed Detection And Response Service Per Dollar Invested To Reduce My Risk?</b>			
Identify assets missing EDR and Backup Agents to ensure full coverage	✓		
Contractual 60-min MTTR SLA for ALL alerts regardless of priority	✓		
Operationalized Threat Intelligence that increases your effectiveness to detect attacks	✓		
Two-person integrity review on every action to be taken	✓		
<b>How Can I Offload Security Workloads While Maintaining Full Operational Command And Visibility?</b>			
Direct collaboration with RSOC analysts 24x7 for rapid response	✓		
Incident containment (ex: host isolation, disabling user account, email removal) from your phone via a mobile app	✓		
Containment rules of engagement tailored to your environment	✓		
Retain technical artifacts such as policy configurations and custom detections	✓		
<b>How Can I View My Security Maturity And Confidently Share Measurable Improvements With Stakeholders?</b>			
Provable metrics, peer benchmarking, shared customer learnings and best practices	✓		
NIST CSF maturity and MITRE ATT&CK® Framework coverage reporting	✓		